2010-2011 Highlights User Services Summary Infrastructure Hardware In Sum

Highlights for 2010-2011 Equipment

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n MCP	Mail 0	Queues	Spam:	1,288	6.8%	
telisted	Inbound:	0	High Scoring Spam	16,781	88.9%	
klisted	Outbound:	0	MCP:	0	0.0%	
an			High Scoring MCP:	2	0.0%	
arantine	Reports	Tools/Link	Documentation	Log	out	

- Replaced all of the majors lab desktops
- Replaced all of the network lab desktops
- Expanded 202 MCH Lab to 34 user desktops
- Revamped network in 100 MCH suite
- Cumulative number of tickets processed in help desk system is now over 6,000



CS Network Admin

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Highlights for 2010-2011 Revived graduate sysadmin track

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klisted	Outbound:	0	MCP:	0	0.0%	
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	Paparte	Tools/Links	Documentation	Log	out	

- Graduate system administration track has been reactivated
- Dean has funded five T.A. positions with the idea that T.A.s from our department will serve as sysadmins throughout the college

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What user services do we provide?

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n MCP	Mail C	Queues	Spam:	1,288	6.8%
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klisted	Outbound:	0	MCP:	0	0.0%
an			High Scoring MCP:	2	0.0%
arantine	Reports	Tools/Links	Documentation	Log	out

- Email Services
- Web Services
- File Services
- Programming Environments (Linux and Solaris)
- General Shell Access
- Database Services
- Subversion and CVS Services
- Printing Services
- Windows Terminal Services
- Desktop Support



2010-2011 Highlights User Services Summary Infrastructure Hardware In Sum

What infrastructure services do we provide?



- DHCP
- Backup
- Security Cameras
- Domain Controllers
- Spam Filtering
- Wireless
- Log server



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Many boxes, different environments



- 40+ servers
- Many routers and switches
- Lots of desktops
- Technology-enabled labs



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People



- 1 Permanent A&P
- Several OPS graduate and undergraduate students who are serve as sysadmins and as webmaster
- Numerous Lab monitors



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Email Web services File services How to use sshfs Database services Subversion and CVS services Windows Terminal Services

Overall Structure of Email Services





CS Network Admin

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Email Web services File services How to use sshfs Database services Subversion and CVS services Windows Terminal Services

How Email Works

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Color	Status			Today's Totals			
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P	Average:	1.011	1.401.40	Others:	0	0.09	
MCP	Mail	Queue	es	Spam:	1,288	6.89	
telisted	Inbound:		0	High Scoring Spam	16,781	88.99	
klisted	Outbound:		0	MCP:	0	0.09	
an				High Scoring MCP:	2	0.09	
uarantine	Reports	Tools	s/Links	Documentation	Log	out	

- sendmail/MailScanner
- sendmail uses RBLs, GreetPause, and denies hosts that have no reverse-lookup record
- we don't (yet) require SPF, but the trend is very clearly that way (now over 50% of sites provide SPF records)
- MailScanner calls SpamAssassin which assigns a "spam score" to each email
- SpamAssassin uses DCC, Razor, and (like sendmail) also RBLs

Email Web services File services How to use sshfs Database services Subversion and CVS services Windows Terminal Services

Our webservers



For Hosts:

Create a new schedule
 Update an existing schedule

For Faculty Members

View schedules for upcoming visitors
 View schedules for all visitors, upcoming and previous
 View schedules only for visitors who have completed their visit
 Assign new or undate existing time slots

• websrv.cs.fsu.edu, supporting many, many virtual hosts:

acm.cs.fsu.edu, msdnaa.cs.fsu.edu, www.cavis.fsu.edu, cybersec.cs.fsu.edu, fci.cs.fsu.edu, service.cs.fsu.edu, www.lens.cs.fsu.edu, fsvision.fsu.edu, system.cs.fsu.edu, www.sait.fsu.edu, lit.cs.fsu.edu, webmail.cs.fsu.edu, www.aces.cs.fsu.edu

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- visitwww.cs.fsu.edu



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Our fileservices



- NFS is widely used throughout the department
- I would like to see us move toward user-directed FUSE mounting using sshfs rather than system administrators configuring NFS on an *ad hoc* basis
- Not only is the maintenance much simpler for everyone, it also offers users far more flexibility in what filesystems they can have mounted



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Our fileservices



• sshfs syntax is very simple:

sshfs

langley@diablo:/home/faculty/langley
mounts/diablo

• "gotchas": you likely want to set up a ssh heartbeat as a keep alive

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Our database services



- We offer MySQL on dbserv.cs.fsu.edu
- We overuse MySQL when such lightweight databases such as SQLite would probably be more than sufficient, and arguably more secure there are no separate credentials to worry about when accessing SQLite.



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Subversion and CVS services



- We have a dedicated Subversion and CVS server.
- Please contact the systems group if you want to use it.



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Windows Terminal Services



- csterm1 for Windows Terminal Services
- You can use this from Linux with rdesktop
- This can save you from dual-booting or having two desktops.
- Of course, you can also use virtualization to also save on desktop space; for Linux and Windows, it's hard to beat VirtualBox (available for free at www.virtualbox.org)



Doesn't all of that stuff just work?!

Bits and pieces in the background



- Perhaps the surprising thing about "infrastructure" is that we do provide some security cameras, mainly for server rooms and labs
- We also have a camera in 208 MCH since we are also in and out a good bit.
- We use Zoneminder to monitor the IP cameras, and the closed circuit camera output goes to a dedicated server
- We use Cacti for performance monitoring

Summary





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